

SSTs Have Resumed Processing 2010 Renewals

New Information

The Self Service Terminals (SSTs) have resumed processing 2010 renewals. The yellow 2010 sticker material was loaded into all SSTs on November 26, 2008.

Background

The SSTs were erroneously loaded with red 2011 sticker material rather than yellow 2010 sticker material. While the error was being corrected, renewals for 2010 were suspended at all SSTs from November 19, 2008, through November 26, 2008.

Distribution

Notification that this memo is available online at www.dmv.ca.gov under Publications was made via e-mail alert in December 2008.

Contact

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.



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